

# Cyber Loss Control Services

Despite a company's best efforts to protect itself from a cyber attack through its own IT department, it may not be enough in today's rapidly changing cyber environment.

Eligible AIG Cyber insureds receive a wide range of tools and services, **valued at up to \$25,000**, included with their policy to proactively help prevent a cyber incident.

## Included Tools and Services

### Employee Cybersecurity eLearning and Phishing Simulations

Timely and measurable managed employee training and compliance service, available in 11 languages and tailored to employee roles to reinforce clients' cybersecurity best practices.

### Blacklist IP Blocking and Domain Protection

Enables companies to control their organization's exposure to criminal activity by leveraging vast threat intelligence repositories, precision geo-blocking and blacklist automation to reduce risk.

### Infrastructure Vulnerability Scan

Clients can select up to 250 of their IP addresses to have experts examine and identify vulnerabilities that are open to potential exploits by cyber criminals, with a follow up scan 90 days later.

### AIG Cyber Loss Control Orientation

One hour with an AIG cybersecurity and information technology expert advisor to address questions clients may have about their risk posture or recommendations in their cyber maturity reports, and to introduce them to the preventative services included with their CyberEdge policy.

### CyberMatics<sup>SM</sup> (U.S.-only)

Helps clients verify their organization's cyber risk posture, prioritize implementation of risk-reducing controls and make better investment decisions in their cybersecurity program – with the added benefit of more tailored policy terms and conditions.

### Cybersecurity Information Portal

24/7 online access to current cybersecurity information, including best practices checklists, claims data and a breach calculator.

### Endpoint Detection and Response

Clients can implement an advanced threat detection capability across their environment, coupled with an incident response retainer for on-demand access to aid in protecting and responding to cyber events.

### Security Ratings

Clients can see how their internet security posture and network score from an "outside looking in" perspective, with easy-to-understand scoring systems.

### Forensic Risk Consulting

One hour with a forensic expert on what an organization needs to think about and how to prepare for different threat scenarios.

### Legal Risk Consulting

Two hours with an expert on incident response planning, regulatory compliance, security awareness or privacy training.

### Public Relations Risk Consulting

One hour with an expert to prepare and plan to handle potential scenarios if one should occur.

### Insurance Policy Diagnostic

Expert analysis provides a quick snapshot of how a client's property, general liability or primary umbrella policy might respond to cyber-induced property damage and bodily injury.\*

### Cyber Claims Hotline

Once a call is made to the 24/7 hotline at 1-800-CYBR-345 (1-800-292-7345), the CyberEdge Claims Team will coordinate with the client to implement their response plan, engage any necessary vendors to identify immediate threats and start the restoration and recovery processes.

## Additional Benefits, Tools and Services

In addition to the services included with eligible policies, all AIG Cyber clients have access to the following services at a preferred rate, some of which are available for a free demo. These services have been specifically selected based on our nearly 20 years of experience and how well they can help strengthen the cybersecurity maturity of your organization.

### AIG Cyber Risk Advisory Services

AIG's cyber risk advisors average over 20 years of experience in IT security and proactively help clients stay ahead of cyber risk. Our team works directly with clients to provide detailed, technical expertise and advisory services via:

**Incident Simulation Workshop** is designed to help clients ensure their incident response plan will respond efficiently and help better maximize their cyber insurance benefits.

**Cyber Best Practices Focus Workshop** allows clients to select an area of their cybersecurity program to examine with one of AIG's cyber risk advisors. Areas of focus can include endpoint management and maintenance, business continuity planning and vulnerability assessment/disclosure.

### Preferred Vendor Partner Services

We have partnered with experts in cybersecurity to bring clients additional options to add to their line of defense. Available services include:

**BitSight Security Ratings**, powered by BitSight Technologies, lets clients measure and monitor their own network and those of their third-party vendors.

**Cyber Risk Financial Analytics Service**, powered by X-Analytics, provides executive management and board-ready analytics to manage financial exposure to cyber risk by harmonizing cyber security strategy and ROI with risk mitigation and transfer optimization.

**Dark Net Intelligence**, powered by BlueVoyant, helps clients stay apprised of what the latest chatter is inside the dark net.

**Office of the CISO**, powered by Optiv, provides on-demand access to virtual, interim and staffed CISO expertise as well as critical security advisory services.

**Quantification Workshop and Insurance Portfolio Stress Test**, powered by Axio, helps clients understand their cyber exposure in financial terms and, subsequently, how a variety of representative cyber loss scenarios might be treated by their entire insurance portfolio.

**Get started today at [www.aig.com/CyberLossControl](http://www.aig.com/CyberLossControl) or email [CyberLossControl@aig.com](mailto:CyberLossControl@aig.com).**

\*Expert analysis is provided by third parties whose positions do not bind AIG on coverage.

AIG may modify (by adding, removing or replacing a tool or service) or discontinue the Services at any time. AIG may partner with third party vendors to provide any or all Services. In some instances, AIG may have a referral fee structure in place, or an ownership interest, with certain third-party vendors.

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